

Making consenting easier

Auckland Council is improving the consenting experience for all customers and shifting the consenting process online.

We have been working on creating an easier, faster and more consistent consenting experience that is tailored for the scale and complexity of your projects.

You will soon be able to complete every step of the consenting process online. We have started introducing new smart forms that will eventually replace all older PDF-style forms.

You can now use our online portal to:

- Request pre-application guidance, upload supporting documents and pay
- Lodge and pay for resource and building consent applications
- Track the progress of your consent
- Upload documentation to support your code compliance certificate as you collect it during construction
- Receive your code compliance certificate.

We have a new online tool available so you can work out if you need a consent for a simple project. This tool is initially available for sleep-out, deck, garage and carport projects and will be expanded later in the year.

You can also now use the online deposit calculator to work out the deposit required when an application is submitted.

Over the next year, further online improvements will be rolled out to provide a full online consent experience and improve the ease and functionality of the Council website and online portal.

If you have any questions or feedback, please feel free to email us at consentingmadeeasy@aucklandcouncil.govt.nz.